

# Min Man Sporting Club

## House Policy

### 1. Purpose

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This policy has been developed for the Min Man Sporting Club to serve patrons in a responsible, friendly and professional manner. It indicates what behavior is acceptable to the Min Man Sporting Club.

### 2. Scope

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This policy document informs and guides Committee Members, Responsible Persons, Bar Staff/Volunteers and all Patrons about MinMan Sporting Club (MMSC) beliefs relating to:

- the management of alcohol
- what behaviour is unacceptable at the MMSC
- action that will be taken to address unacceptable behaviour at the MMSC, and
- the provision of a safe and healthy environment for all.

### 3. Policy

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Min Man Sporting Club places great importance on making clear and transparent all requirements for alcohol serving and consumption, acceptable behaviour and the provision of a safe and healthy environment.

Staff/Volunteers will not serve any person under the age of 18 years.

Staff/Volunteers will not serve people who are intoxicated, drunk, disorderly or offensive.

### 4. Procedure

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#### 4.1 Identifying what constitutes unacceptable behaviour

4.1.1 Unacceptable behaviour at Min Man Sporting Club includes pushing excessively, fighting, wrestling, causing distress to other patrons, mistreating the club furniture/facilities and willful damage to other patrons assets

4.1.2 Unacceptable behaviour also includes the use of inappropriate language such as swearing, insulting and excessive noise

4.1.3 Unacceptable behaviour also includes taking part in undesirable and inappropriate acts

4.1.4 Unacceptable behaviour should be reported to a responsible person within the club and a register of such reports kept

## 4.2 Managing unacceptable behaviour

4.2.1 Whether a person/people is/are intoxicated or not, if a person or people take part in unacceptable behaviour a Min Man Sporting Club Committee member/Responsible Person/Bar Staff/Volunteers will follow the process outlined below to address the situation and to diffuse or avoid escalation of dilemmas:

### 1<sup>st</sup> Breach

The offending person/people will be asked by a committee member/responsible person /bar staff/volunteer to stop the unacceptable behaviour.

### 2<sup>nd</sup> Breach

The offending person/people will be refused service of alcohol. If it is considered that the offender may be intoxicated, they will be offered water, food and transport home via a ride from a taxi (free call), or with a friend/club person/member.

### 3<sup>rd</sup> Breach

They will be asked to leave the premises and offered a free call to a taxi service or a ride home from the committee member/responsible person/friend.

### 4<sup>th</sup> Breach

Should the offender fail to leave the Min Man Sporting Club premises when asked:

- a) they will be **warned** that the Police will be called if they do not leave in a taxi or with a committee person/responsible person/friend.
- b) if the offender still does not leave then the Police will be called to remove the person/s from the MMSC premises.
- c) The offender will be barred from the MMSC for a period of time at the discretion of the committee member/responsible person/bar staff/volunteer.

*NOTE: All incidents that reach the 2<sup>nd</sup>, 3<sup>rd</sup> or 4<sup>th</sup> Breach will be recorded on the Club Incident Register.*

## **5. Verification/ Authorisation/ Approved by**

This policy was ratified by the Min Man Sporting Club Executive Committee on 26/3/2013, and is **due for review in** February 2014.